



Brain Freezers LLC
65 Main Street
Hebron, CT 06248
860-530-1670
hr@brainfreezersct.com

Employment Information and Requirements

Brain Freezers is looking for energetic, hardworking, positive minded, courteous employees who are dedicated to providing excellent customer service.

Primary Responsibilities:

- Meet and Greet Customers as they enter the store
- Assist Customers with Flavor and Topping Suggestions
- Cash-Out Guests in a friendly and prompt manner
- Provide samples to customers for new yogurt flavors
- Maintain a sparkling clean service area

Additional Responsibilities:

- Meet and Greet customers immediately with a friendly smile and greeting
- Ensure every customer feels important
- Ensure that every customers experience is the best possible
- Maintain a safe, secure, and healthy environment by following sanitation standards
- Fill and rotate toppings, syrups, and fruits to ensure each is fresh, clean and full
- Each team member is responsible for cleaning the bathroom at least once per shift
- Restock paper goods as needed
- Clean tables and or bar after each customer leaves
- Clean up any and all spills immediately
- Offer loyalty program information to guests during checkout
- Thank guests for coming in, while paying and as they exit if they ate in.
- Assist with receiving, stocking, and inventory
- Other responsibilities as assigned by manager from time to time
- Opening, Closing, or End of Shift duties as required

Skills and Qualifications:

- MUST enjoy working with people and MUST have excellent people skills
- Be able to read, write, and communicate well in English
- Must be able to perform all job functions safely
- Must meet performance standards
- Must be able to work in a high volume, high-energy environment
- Must participate in company orientation and training
- Must be able to follow instructions
- Must be able to lift about 40 pounds
- Must be clean, neat, and professional
- Must be on time and able to work the scheduled/assigned times
- Must provide own reliable transportation to and from work
- Food service background is a plus
- MUST be willing to work weekdays, weekends, and public holiday shifts. (Open 363 days/year)
- MUST be willing to work day and or night shifts
- MUST be able to do simple math and handle cash register procedures safely and efficiently

Training (You will be trained in these areas):

- Customer Service
- Food Prep
- Cashier
- Cleaning Procedures

Special Notes:

- Brain Freezers is a drug and alcohol free workplace. Applicants may be drug or alcohol tested at any time and a job offer will be based on contingency of passing the drug or alcohol test. Random drug and alcohol testing may be required at any time during employment. Refusal to test or testing positive for illegal drugs or alcohol will result in termination.
- Responsibilities and Qualifications can change at any time without notice.

Submitting Your Application:

- For best results, submit your application in person at the store between 11 am and 4 pm weekdays.

Personal Hygiene Practices:

Customers frequently judge a restaurant by observing the appearance and behaviors of the employees serving them. By having a personal hygiene program that includes specific practices, we can promote a strong brand image while minimizing the risk of food borne illness.

Cleanliness: The outer clothing of all employees must be clean. Employees must maintain a high degree of personal cleanliness. Employees and Owners must bathe daily and have clean skin, hands, and teeth. Hair must also be clean, neatly combed; employee's hair may not touch the collar of the uniform shirt. An approved head cover must be worn by all employees engaged in the preparation and service of food to keep hair from food and food-contact surfaces. Mustaches and beards (if allowed by local regulation), must be clean, short and neatly trimmed.

Clothing: Any person functioning as an employee of this company must wear the complete approved uniform at all times when working. This consists of Uniform Shirt, Pants/Shorts/Skirt, Head Cover, and Shoes/Socks. The uniform must always look professional, clean and free from fading, holes and stains. It may not be modified in any way.

Fingernails: Employees must keep their fingernails clean, trimmed, filed and maintained so the edges and surfaces are cleanable. Polish/artificial nails are in good condition. Nails are free from additional adornments.

Jewelry: Jewelry can harbor microorganisms which cause food borne illness. In order to minimize the risk of causing food borne illness, employees must limit the amount of jewelry worn during their shift: One plain ring and one wristwatch, one plain necklace, if worn, must be worn inside the uniform shirt; Non-dangling earrings may be worn in the ears only. Any other visible parts of the body may not be adorned with jewelry or piercings.

Cleaning Procedures: Employees must wash their hands with soap and water and dry them thoroughly before starting work, and repeatedly throughout the day. They need to vigorously rub together the surfaces of their lathered hands and arms for at least 20 seconds and thoroughly rinse with clean running water. Employees must pay particular attention to the areas underneath the fingernails and between the fingers. After washing hands, dry using single-service towels.

Smoking: Brain Freezers is a smoke-free property.

Illness: Employees must report all illnesses to the manager of the restaurant before working with food. If employees become ill or injured while working, they must report their condition to the manager or supervisor immediately. If an employee's condition could possibly contaminate food or equipment, he/she must stop working and see a doctor. If an employee must take medication while working, the medicine must be stored with their personal belongings away from areas where food is prepared, served and stored. Management must excuse an employee from working when diagnosed with a food borne illness, or if they have one of the following symptoms (this list includes but is not limited to): Fever, Diarrhea, Vomiting, Sore Throat, and Jaundice (yellow skin and eyes).